

SIMON BUCKLEY GOLF COACHING

Privacy Policy

Your privacy is everything to us!

Introduction

This privacy policy sets out how we use and protect any information that you give to us when you visit this website.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website then you can be assured that it will only be used in accordance with this privacy statement. Your privacy is of the highest importance to us, and we will never release your personal details to any third party without your express consent. When you complete a 'personal profile' certain personal information is collected from you (for example; your name, email address, telephone number). All such information is held on secure servers. We may change this policy from time to time by updating this page and will notify you accordingly. This policy is effective from 27/11/2020.

What we collect

We may collect the following information:

Name and surname
Email address
Telephone number

How do we store, use, share and disclose your personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

What we do with the information we gather

We require this information to understand your needs and provide you with a better service and, in particular, for the following reasons:

Internal record keeping.

To improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email.

We may use the information to customise the website according to your interests.

Customer contact policy

We would like you to be the first to receive exciting offers and news about our products and services. We do this in various ways including email, post, SMS, phone and social media but only if you would like to receive our communications. Don't forget to visit us online, in-store and via social media for other special offers. Your privacy is very important to us which is why we make sure you're always in control of what we do with your personal information.

This is our simple customer contact promise:

We will never pass your personal details to any third party.

We will only use your details to help personalise communications.

That means for example:

Tips and coaching advice to help you enjoy better golf

Advice to help you get the best from your equipment

News and information to help you make informed choices about the things you buy

Details of new products and services

Special offers

Or simply, to get your feedback

We will make sure our contact with you is relevant based on the information you give us. You can opt out at any time. All you need to do is change your subscription status. But remember, if you do 'opt out' of receiving this information you could miss out on offers and news.

We'll always comply with the Data Protection Act 1998 and GDPR.

Please do let us know if your details change so that we can continue to stay in touch.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [simon@sbgolfcoaching.com] or send us mail to: [Hill Barn Golf Club, Hill Barn Lane, Worthing, BN14 9QF].

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